Appendix B

Categorization of El Provider Survey Open-Ended Questions

In your opinion, what changes could be made to help early intervention work better in your state?

- 1. Smaller caseload (11)
 - a. "High caseloads do not allow for FSS to research and really help families who really need more in depth help beyond the coaching model"
- 2. Collaboration with team members, community, school districts (16)
 - a. "Collaboration is key"
 - b. "More time to team and collaborate with team members within our organizations"
- 3. Need for EI specialized training for children who are D/HH (31)
 - a. "more training on specific resources for DHH families"
 - b. "Provide more D/HH training for early interventionists of all areas (physical therapy, speech therapy, developmental delay)"
- 4. Attract and retain more providers (22)
 - a. "Increased funding to increase salaries to be able to better attract and retain staff"
 - b. "More providers are needed"
 - c. "Increase pay to attract and maintain quality providers"
- 5. Improve ease of access to resources (7)
 - a. "Easier access to resources needed"
 - b. "education about resources available in the state"
- 6. Funding, information and services for families (17)
 - a. "funding for families"
 - b. "ongoing information to the families about hearing loss"
 - c. "more training about services/resources for families"
 - d. "learn what resources are available"
- 7. Referrals at time of diagnosis (10)
 - a. "Referrals at the time of diagnosis"
 - b. "Direct referral"
 - c. "Referrals going to correct agencies"

What's needed in regard to training? We need training in...

- 1. Resources for families (32)
 - a. "Resources for families"
 - b. "I would like more training in the programs that are available to support families by state or federal agencies"
 - c. "Educating parents and families who may face additional barriers"
 - d. "Coaching families on signing, total communication"
- 2. Ongoing formal training in EI (39)
 - a. "More training on due process"
 - b. "DHH students that also have other comorbid conditions
 - c. Early intervention related to hearing, functional sign, and Part C law"
 - d. "What early intervention services should look like"
- 3. Assessments for DHH children (14)
 - a. "Appropriate educational assessment for children who are deaf/hard of hearing"
 - b. "Any new assessments"
 - c. "Assessment and curriculum for children that are deaf or hard of hearing"

- 4. Hearing technology (32)
 - a. "Education on hearing technology"
 - b. "More training on how to support parents who are trying to use hearing aids for the first time"
 - c. "Continuing education for hearing technology as it is a constantly changing field"
 - d. "More training on adaptive equipment"
 - e. "Hearing technology, but this is hard as it's constantly advancing and changing."
- 5. Reading audiology reports (8)
 - a. "Understanding audiological reports"
 - b. "How to read audiology reports"
 - c. "Assistance with sharing the information with families as audiologists rarely participate in reviews"
- 6. Early Intervention (18)
 - a. "Early intervention related to hearing, functional sign, and Part C law"
 - b. "What early intervention services should look like"
 - c. Anything pertaining to early intervention for the D/HH community
- 7. Teaching families sign language (23)
 - a. "Coaching families on signing"
 - b. "More ASL training"
 - c. "How to teach sign language"
 - d. "Teaching children sign and spoken language"
- 8. Cochlear Implant (18)
 - a. "Learning more about devices (Baha, Cochlear implant, etc.,)"
 - b. "Changes in the deaf community with cochlear implants and implications"
 - c. "CI's and troubleshooting HAT with cochlear implants"